## General Instructions: 1) Answer to question 1 is compulsory. 2) Answer ANY THREE from the remaing four questions. 3) Figures to the right indicate full marks. Q. 1 a) Who are the various "Publics" in Public Relations? What are its types, State any five each? (06)b) Define 'Public Relations' and 'Media Relation'. (02)c) State the difference and / or similarities between the following. 1) PR and advertising (02)2) PR and Journalism (02)3) PR and Marketing (02)Q.2 a) What are the tools of Public Relation? (02)b) What are the important factors to be kept in mind when organising a Press conference. (04)c) How is a good press release written? (02)d) Draft a press release for a 'Sports Shoe' manufacturing company, launching a new 'Leather Bag' company under their National Company Banner. (04)Q.3 a) Why is Group Communication essential? What are the characteristics of a Group? (06)b) Explain briefly the followings: i) The Chairman and his Qualities (02)ii) Minutes and Agenda (02)iii) Commonly used terms in Meetings. (02)Q. 4 a) What is a PR strategy? (01)b) What role does PR play in a crisis situation? (02)c) What is the importance of 'Ethics' in PR? (03)d) What is media Relations? Why is it important for a PR person? (06)Q.5 Write Short Notes on (ANY TWO). (12)i) Press Release and Press Report. ii) Globalisation and Privatisation. iii) Code of Athens and PRSI. iv) Role of PR in Non-Profit Sectors. v) Role of PR in Manufacturing Sectors. vi) Role of PR in Government Sector.

